



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant: Merrow et al.
Serial No. 09/945,282
Filing Date: August 31, 2001
Title: SPEECH RECOGNITION METHOD AND SYSTEM FOR DETERMINING THE
STATUS OF AN ANSWERED TELEPHONE DURING THE COURSE OF AN OUTBOUND
TELEPHONE CALL
Art Unit: 2697
Examiner: Elahee, Md S
Docket No. 57622-048 (ELZK-8)

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Cynthia Joseph

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Commissioner for Patents
P.O. Box 1450
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AMENDMENT "B"

Introductory Comments

This response is in reply to the final Office action of January 13, 2004.

The applicants appreciate the examiner's thorough examination of the subject application and request reexamination and reconsideration of the subject application in view of the attached Request for Continued Prosecution (RCE), and the following:

Amendments to the Specification, beginning on Page 2 of this response;
Amendments to the Claims, beginning on Page 3 of this response; and
Remarks, beginning on Page 10 of this response.